Hunnect Ltd and Projetex: the everyday workflow optimization

Hunnect Ltd

Szeged, Hungary

The Hunnect Group has been operating in the linguistic services market in Hungary since 2003 and in the United Kingdom since 2009.

Hunnect aims to continually increase demand for the company’s multi-lingual services by maintaining a high level of quality with its translation and software localization projects. In order to support this aim and make the best use of its resources, Hunnect has employed Projetex in 2006, and since then the translation management system stands for the company’s everyday workflow optimization. Projetex presented a flexible working scheme that allowed Hunnect to combine the company’s everyday working procedures established over the years with Projetex customizing possibilities.

The constant strive for quality improvement and the workflow efficiency supplied by Projetex enabled Hunnect to obtain the ISO 9001:2009 and EN 15038 quality assurance certificates in 2009.

The success of Hunnect’s effective project management lies in employing the competent project managers and a highly effective modern project management system - Projetex. In particular, all projects follow the same strict workflow:

1. Every project is assigned to a project manager and a QA manager. The project is created in Projetex and receives a unique job number, is classified based on the source and target languages, subject area and special area.

2. After establishing the appropriate team of translator(s), proof-reader(s) and editor(s), the translation environment is set up and the project schedule and deliverables are defined. Projetex schedules the project in the actual company project list and records deadlines.

3. The project manager is responsible for timely tracking of the project phases and communication of the questions incurred. Projetex enables the monitoring of each project at any stage to ensure delivery on time.

4. The quality assurance manager is responsible for the use of proper terminology, translation memory and references. Any necessary notes can be recorded in the Projetex General Information section.

5. Follow-up services are offered after delivering the project and testing the localized material. The project history is saved in Projetex and can be reached by any assigned Team member.
Over the years, the Hunnect efficiency was rewarded by the impressive list of over 200 clients from all over the world. With the clients safely recorded in the user-friendly Projetex database, it is easy to follow all the client history to better suit their demands.

And as a continuously developing company, Hunnect appreciates the Projetex team's constant work on improving the program that helps Hunnect to keep in pace with the growing and increasingly competitive translation market.

www.hunnect.hu